

Tax Information FAQ

****Please remember that Library Staff are not tax professionals. They can show you how to find the forms/information that you need, but they cannot tell you which forms you need or help you fill out those forms.****

When are taxes due?

1. Deadlines to file and pay both Federal and State 2019 taxes have been extended to **July 15, 2020**.

How do I find Federal tax forms & instructions?

1. You can find all of the Federal tax forms at the following website: <https://www.irs.gov/forms-instructions>. If the form you are looking for isn't one of the "popular" forms listed on the main page, then type the number of the form you need into the search box [1] or click "List all forms and instructions" [2] to see a full list of forms and instructions that are available.

The screenshot shows the IRS website's "Forms, Instructions & Publications" page. The page has a dark blue header with the IRS logo and navigation links. Below the header, there's a section titled "Forms, Instructions & Publications". On the left, there's a sidebar with links like "Current Year", "Prior Year", "Accessible", "eBooks", "Browser Friendly", "Post Release Changes to Forms", "Order Forms and Pubs", "Help with Forms and Instructions", and "Comment on Tax Forms and Publications". The main content area features a large search box labeled "Forms, Instructions and Publications Search" with a red circle and the number 1 next to it. Below the search box, there's a button labeled "List All Current Forms & Instructions" with a red circle and the number 2 next to it. Further down, there's a section titled "Other Options" with links to "Accessible versions for people with disabilities", "Read eBooks", "Find prior years forms, instructions & publications", and "Read publications online in a browser friendly format". At the bottom, there's a section titled "Popular Forms, Instructions & Publications" with two cards: "Form 1040" (US Individual Income Tax Return) and "Form W-4" (Employee's Withholding Certificate).

How can I file my individual Federal taxes online?

1. Go to: <https://www.irs.gov/filing/e-file-options>. Look at the different e-filing options and choose the one that works for you (**Note: some of these options will take you out of the IRS website to commercial websites that charge for their services**):

The screenshot shows the IRS website's 'Electronic Filing Options for Individuals' page. The header includes the IRS logo and navigation links for Help, News, English, Charities & Nonprofits, and Tax Pros. A search bar is located in the top right. The main content area is titled 'Electronic Filing Options for Individuals' and lists four options: 'Use IRS Free File or Fillable Forms', 'Use a Free Tax Return Preparation Site', 'Use Commercial Software', and 'Find an Authorized e-File Provider'. Each option includes a brief description and a link to learn more. A sidebar on the left lists various topics related to filing, such as 'How to File', 'Determine Filing Status', 'Free File', 'e-File Options', 'Mailing Addresses', 'When to File', 'Where to File', 'Your Information', 'Students', 'Employees', 'Parents', 'Military', 'Seniors & Retirees', and 'Businesses and Self-Employed'.

2. Follow the instructions on the option of your choice.

Is there any online help for Federal taxes?

1. The IRS has a Federal Tax Assistant (<https://www.irs.gov/help/ita>) to help with Frequently Asked Questions. You can look through their popular topics or topics by category or type what you're looking for into the search box.

The screenshot shows the IRS Interactive Tax Assistant (ITA) page. The header includes the IRS logo and navigation links for Help, News, English, Charities & Nonprofits, and Tax Pros. A search bar is located in the top right. The main content area is titled 'Interactive Tax Assistant (ITA)' and features a search bar and a list of 'Most Popular Topics'. The topics include 'Do I Need to File a Tax Return?', 'Whom May I Claim as a Dependent?', 'How Much Is My Standard Deduction?', 'What Is My Filing Status?', and 'Am I Eligible to Claim an Education Credit?'. A sidebar on the left lists various topics related to the ITA, such as 'Interactive Tax Assistant', 'Tools', 'Report Phishing', 'Fraud/Scams', 'Notices and Letters', 'Appeals', 'Frequently Asked Questions', 'Accessibility', 'Contact an International IRS Office', and 'Tax Topics'. A 'Free File' section is also visible, offering free software or free file fillable forms.

What if I need an extension for my Federal taxes?

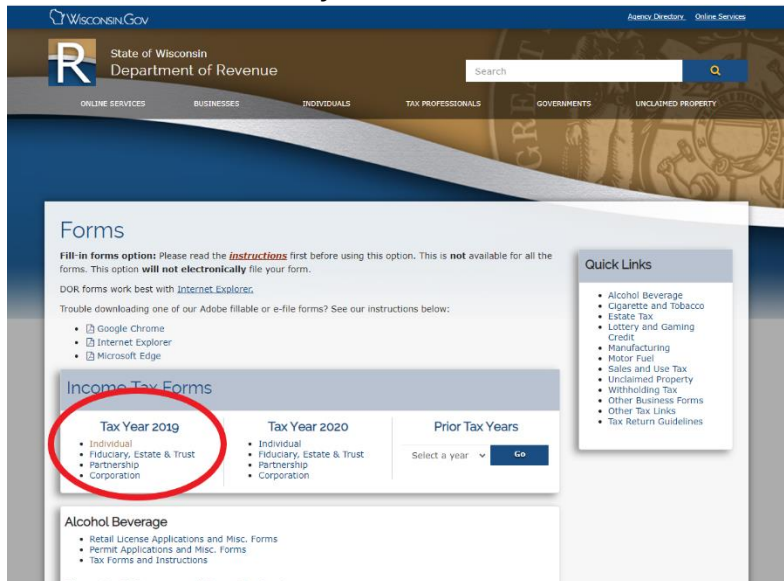
1. Go to the following website address: <https://www.irs.gov/forms-pubs/extension-of-time-to-file-your-tax-return>. From here you can find information on how to file for an extension electronically [1]; file to get an extension on when you make a payment [2]; or print out the form you need to fill out for an extension [3].

Where's my individual Federal tax refund?

1. Go to <https://www.irs.gov/refunds>. If using a mobile device, download the app to check your refund status [1]. If using a computer, click on "Check My Refund Status" [2]. You will need your Social Security Number, your filing status, and the exact amount of your refund to check your status.

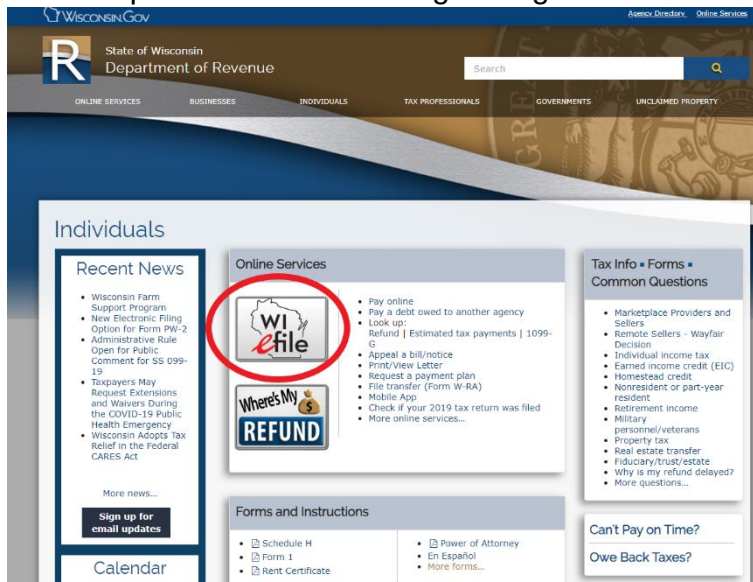
How do I find individual Wisconsin State tax forms?

1. Go to <https://www.revenue.wi.gov/Pages/HTML/formpub.aspx>. Click on “*Individual*”, and this will take you to a list of all the 2019 individual tax forms and instructions. Click on the link for the forms/instructions you need to access them.

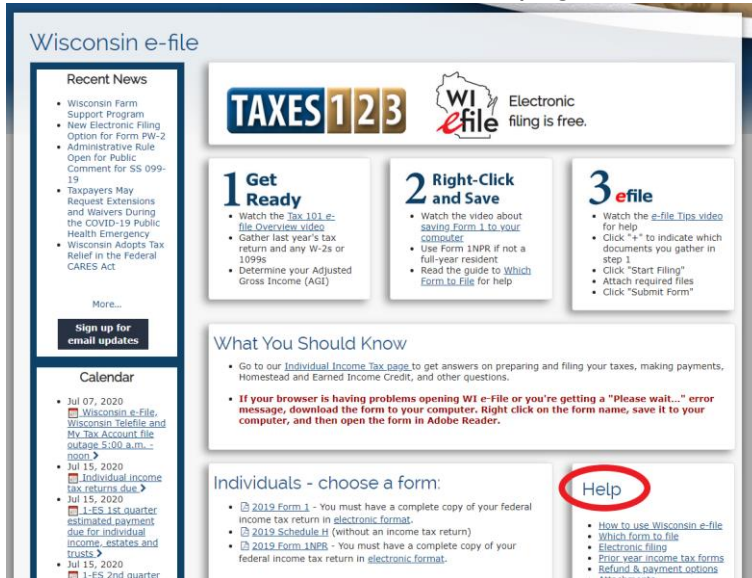


How can I file my individual Wisconsin State taxes online?

1. Go to <https://www.revenue.wi.gov/Pages/WI-eFile/home.aspx>. Click on the “*WI eFile*” button:

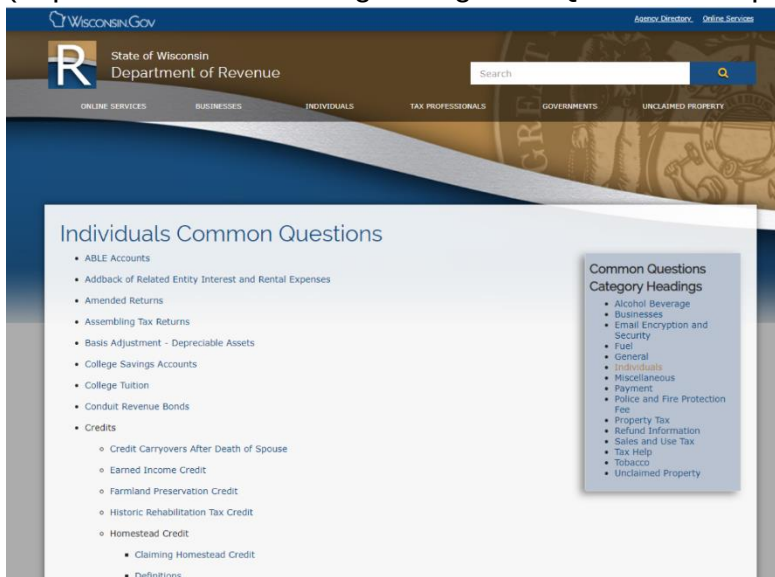


- Follow the instructions on the e-File page. Use the “Help” link if you need assistance.

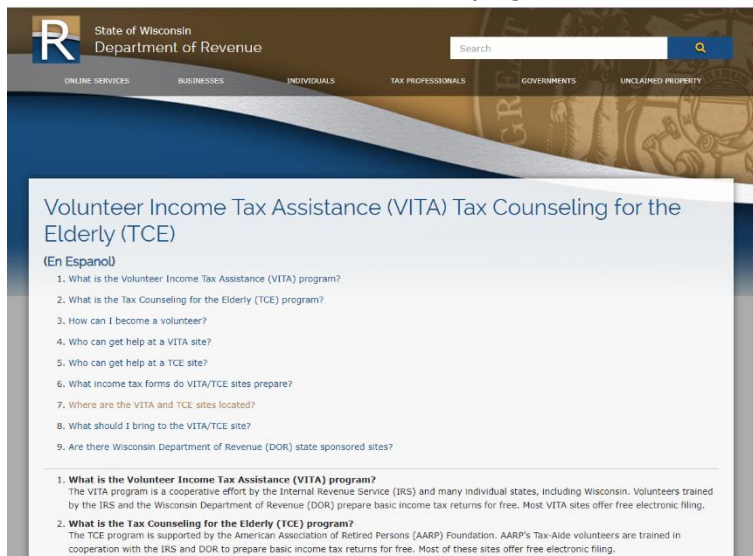


Is there any online help for Wisconsin State taxes?

- The WI Department of Revenue does not have an online tax assistant like the IRS page does, but it does have a couple options for help. The first is a Frequently Asked Questions page (<https://www.revenue.wi.gov/Pages/FAQS/home-i.aspx>):



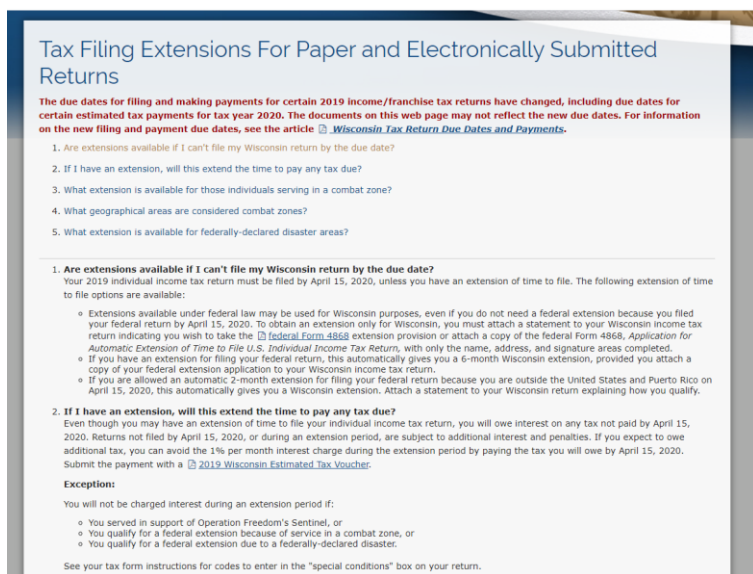
2. The second is a link to find Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) site (<https://www.revenue.wi.gov/Pages/FAQS/pcs-vita.aspx>). For more information on VITA & TCE, see page 8 of this handout.



What if I need an extension for my Wisconsin State taxes?

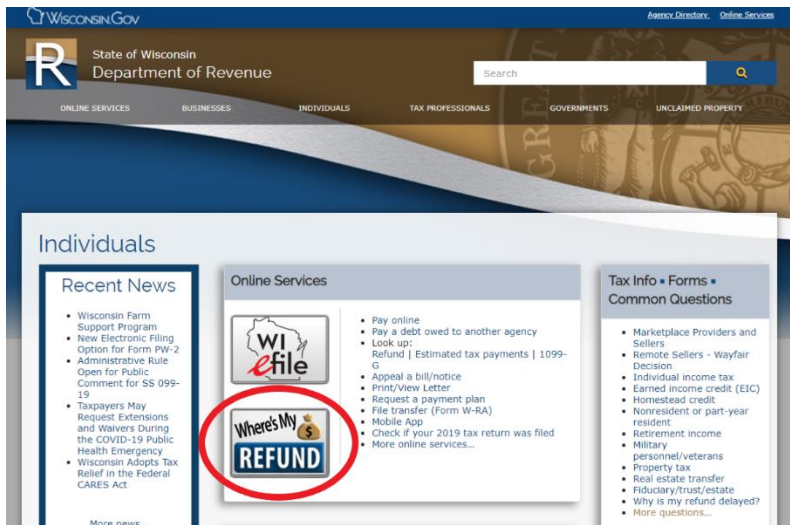
Go to the following website for information on extensions

<https://www.revenue.wi.gov/Pages/FAQS/pcs-extensn.aspx>. ***Please note that some of the information on this page has not been updated with the current July 15th filing date extension:***



Where's my individual Wisconsin State tax refund?

1. Go to <https://www.revenue.wi.gov/Pages/Individuals/home.aspx> and click on the “Where’s My Refund” button.



2. Fill out the form and click on “Submit” to check the status of your refund.

A screenshot of the 'Where's My Refund' form on the Wisconsin Department of Revenue website. The form is titled 'Where's My Refund - It's Refund 123'. It includes a 'REFUND 123' logo and a description: 'Refund 123 is the fastest way to get the latest information about your Wisconsin tax refund.' The form has three main input sections: 'Select Tax Return Year' with radio buttons for 2019, 2018, and 2017; 'SSN / ITIN:' with a text input field; and '*Refund Claimed amount' with a text input field. A 'Submit' button and a 'Clear' button are at the bottom left. On the right side, there is a 'Try Our Mobile App' section with links to Google Play and the App Store, and a 'Resources' section with links to IRS Federal tax return status, Why is my refund delayed?, Protecting taxpayers, Report tax fraud, Report identity theft, Refund intercept, and Print a missing letter from DOR. A security notice at the bottom states: 'This is a secure site, all information is fully encrypted'.

Are there any free local tax assistance programs?

1. All AARP Tax Counseling for the Elderly (TCE) are currently suspended, including those offered in the past by the Fitchburg Senior Center.
2. The IRS Volunteer Income Tax Assistance (VITA) program is still offering tax assistance in some locations, including the Fitchburg Goodwill Store Career Center (6291 McKee Road). From their website (<https://goodwillscwi.org/services/vita/>), click on “*Goodwill SCWI Career Center in Fitchburg*” to schedule an appointment. If you have questions, call 608-246-3140 ext. 1155 or email vita@goodwillscwi.org.

Income Tax Prep Assistance

In order to serve our community during this extended tax season, we have added additional clinics to our Madison Home Office and our Fitchburg Career Center.

We will be offering Same-Day Valet service which includes meeting briefly with a volunteer to drop off your tax paperwork and returning the same day after your return has been completed. We anticipate that returns can be completed in about 1 hour. We will call you as soon as your return is ready for pick-up and review with a tax preparer.

In order to be able to serve each person, the included paperwork needs to be completed and brought with you to your appointment. Please let us know if you are unable to print and need us to mail you the documents.

If you are experiencing flu-like symptoms or are unable to attend your appointment please cancel by calling 608-246-3140 ext. 1155 or email vita@goodwillscwi.org.

Sign up for an appointment at:

[Goodwill SCWI Home Office on Madison's east side](#)

[Goodwill SCWI Career Center in Fitchburg](#)



Fitchburg Public Library
5530 Lacy Road
Fitchburg, WI 53711
608-729-1763
<http://fitchburgwi.gov/library>